

REGULATIONS FOR PETS

- Dogs are allowed to stay, with a maximum weight of 6kg, the rest of the pets are not allowed access to the hotel.
- It is a requirement, essential, to present the pet's card that proves that it is up to date with all vaccinations and deworming. Failure to present this document will result in the non-admission of the pet, and will be considered a "no show" for this purpose. cancellation policy and its consequences.
- Every pet must bring its bed, food bowl and water bowl. If you do not bring the feeder or the waterer, there is the possibility that the hotel will provide it to you, always with a deposit at reception. This deposit will be returned to you upon departure from the hotel once the condition of the feeder/waterer has been checked. (Check amount at reception).
- Dogs must always be on a leash and accompanied by an adult.
- Dogs are completely prohibited from accessing the kitchen areas, dining area, cafeteria, gym area and bathroom area.
- Any damage caused by the dog is the responsibility of the owner.
- Room service and maintenance will only be carried out when the dog is not in the room, and room service must be notified and properly marked on the door leading to the room.
- A telephone number must be provided to reception, in case it is necessary to notify them of the inconvenience that your dog is causing to the rest of the guests.
- You will need to pick up after your dog. It is mandatory that these take place outside the hotel premises.
- The supplement per dog is €12/day. Only one dog is allowed per room.
- When checking in, you must make a deposit to cover any possible damage that the dog causes to the furniture and belongings in the room. (Check amount at reception).
- The objective of these rules is to guarantee a good coexistence for all our guests; failure to comply with these will result in non-admission to the hotel or expulsion from it.